## Client Attracting Websites

The Essential Pages for a Client Attracting WordPress Website





### How Important Is Your Website To Your Virtual Assistant Business?

Let's Discuss!

## Possibilities

Showcases you as a professional in business

Tells people what you do

Opportunity for sign ups to your newsletter

Marketing Opportunities for Advertising

### **Formal Introduction**

- Australian, father of one noisy cat, ambitious and said to be generous
- Programmer, Web Designer and Digital Strategist
- WordPress Geek and part time copywriter!
- Founder of Mark of Approval Web & Marketing



### Why WordPress

Flexible and easy to use Content Management System

Huge selection of themes and plugins both free and pro

Blazing fast!

An SEO match made in heaven!

## **Discussion Outline**

**Part 1:** The psychology behind your web visitors, prospects and clients

**Part 2** : 5 types of pages every Virtual Assistant should consider

**Part 3**: Additional website assets that can help boost your chances of getting your first client

Let me share some tips that I believe will help you produce your cleint getting web pages without competing with the next person in this room



Psychology

What prospects need to feel in order to choose you





### What Clients Need to Know

They need to feel safe.

They need to have confidence in you.

They need to know you are the best person for the job.

Let's go a bit deeper into the Pyschology that helps put their mind at ease.

## **#1 Authority**

As a kid we see teachers as the authority because of their knowledge on the subject matter.

As adults we see professors and lecturers as authorities.



### **Elements of Authority**

- Knowledge
- Expertise
- Publications
- Presentations
- Certifications



## Credibility

When we put our knowledge into action, the results give us credibility.

You see doctors who are considered credible when they make an endorsement!



### **Elements of Credibility**

- Social Proof what others say about you
- Accomplishments & Accolades
- Case Studies

### CREDIBILITY

## Clarity

A salesman or good marketer should make it very clear what it is they are selling.

When you go to buy your dream car, the consultant should help you find the best choice for you.



### Elements of Clarity

- Be clear on what you are offering
- Position it in a way that makes it clear to the

prospect

• Also be clearly defined on the who and how



## Rapport

A person who builds good rapport is able to understand their prospect, client or customer.

Like a hairdresser who talks with their clientelle as they are cutting their hair.



# Elements of Rapport

- Rapport is about understanding the feelings and emotions of your target market
- By speaking their language
- And nurturing the know, like and trust factor

### RAPPORT

## Takeaways

- Triggers are important to understand when creating your website
- These include credibility, authority, clarity and rapport.

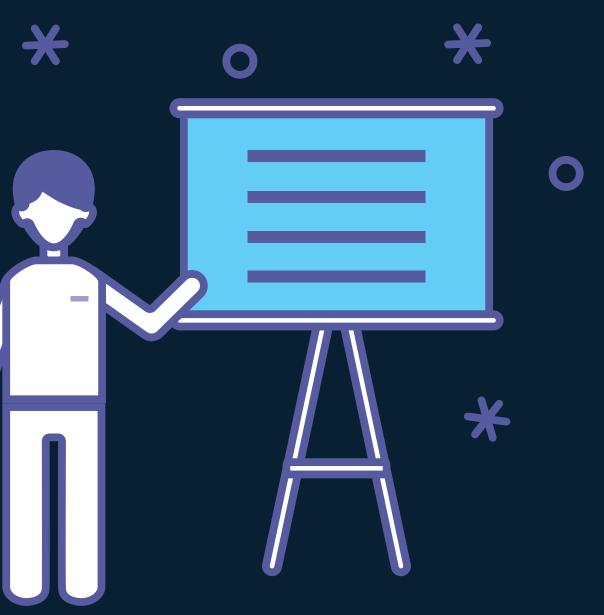




The Web Pages

The Important Pages and how to Create them with Punch





### First is the Home Page

## The Home Page

- You cannot avoid this
   It should be more like a portal page unless you have a one page page
   Website
- People who come to it
   But it should clearly
   will most likely come
   from a branded search
   or referral
   But it should clearly
   focus on the element of
   clarity while touching
   on the others with links

### **Typical Homepage** Structure (Virtual **Assistance**)

- The Hero defining what you are about and who you are for
- Blurb Illustrate the importance of your offer
- Services Cards links for more info
- Outline of who would benefit with an emotional bang
- Call to Action A powerful invitation to schedule a call etc
- Optional: Testimonials are helpful and newsletters too

# EXAMPLES Above the Fold

VIRTUAL EVENT SERVICES TO PROMOTE YOUR PREMIUM COACHING PACKAGES

I help heart-centered coaches confidently sell their programs without compromising the core of who they are.

Schedule A Call & Find Out How

Marie Mason of Liberty Virtual Solutions







No need to spend time on troubleshooting alone, when you have a family waiting here with their collective experience

> My WordPress Study Group Membership Site

Training Contact

### **EXAMPLES Sections Below the Fold**

### **FALL IN LOVE WITH OUR SERVICES**

### **Social & Digital Media Management & Strategic** Planning

Tailored to your specific business need.

Specializing in social media posting & marketing strategy, content writing, graphic creation, engagement, SEO/SERP analysis.

Are you running your business with manual processes that are a time-drain?

We will help you set up **automated processes** that will save you both time and money!

Karen of Lotus Business Resources

### **Custom Business Automation** Packages

### How it works

### Let's grow your authority and worldwide reach through Video Marketing.



### YouTube Video Marketing

YouTube is the second biggest search engine next to Google. If you can get ranked for a term on YouTube, chances are you'll be found in both Google's search results AND YouTube's results.

This together will impact the reach of your message.

We can help you prepare the right keywords to rank for as well as assist you in preparing for and delivering your message online.

### Facebook Live Video Marketing

It seems everybody is doing Facebook Live these days. But most people are doing it wrong. Let us help you formulate your own Facebook plan so your videos will have more reach, better authenticity and higher engagement. Stand out among the noise!

### Mark's Friend ;)

### LOOKING FOR HELP OR ADVICE FOR YOUR **NEXT WEB PROJECT**

From choosing the right tech stack, to determining the steps involved in a redesign and everything in between, let's chat it out and find a solution that suits you.

k

BOOK A FREE CONSULT HERE

NICE **WORDS** FROM OUR PAST CLIENTS

Mark of Approval Web & Marketing

### Next is About & Contact

### **The About &** Contact

- The contact page itself • The about should give should have either a them a glimpse of you to form or email, phone help build the rapport • But it should be done so number and maybe even postal suite. from a "about them" • You can combine these point of view You could tell your two pages but either journey or initial vision
  - way use a headshot!



### **Typical About Page** Structure

- Conversational Snippet about you
- How you have passionately helped people
- Your skills, qualities etc and what people say about them
- Credentials if you'd like
- Testimonials if possible
- You can repeat the main call to action have a newsletter signup or both

### **Typical Contact Page** Structure

- Instructions how filling in form including best contact email and reasons for emailing and how long they should take to expect a reply.
- Form (usually replaced or redirected with thank you) message upon submission).
- You may wish for others way of contacting you including social, phone number etc

### EXAMPLES

G'day there!

Hi, my name's Mark Hunter and it's great to meet you. If there's one thing I'm most passionate about, it's helping clients bring projects of impact to life through technology.

Yes I'm a total tech geek – just thinking about the server elegantly processing a request is pure joy and excitement for me. 😉





### Mark of Approval Web & Marketing - my website



Hey, thanks for reaching out. I look forward to hearing from you. And will be responding within 48 business hours of your reply – usually a lot sooner – so hang tight.

Here's our details for contacting us:

### Your Name \*

Email \*

Message \*

Submit

### Next is Services

## **The Services Page**

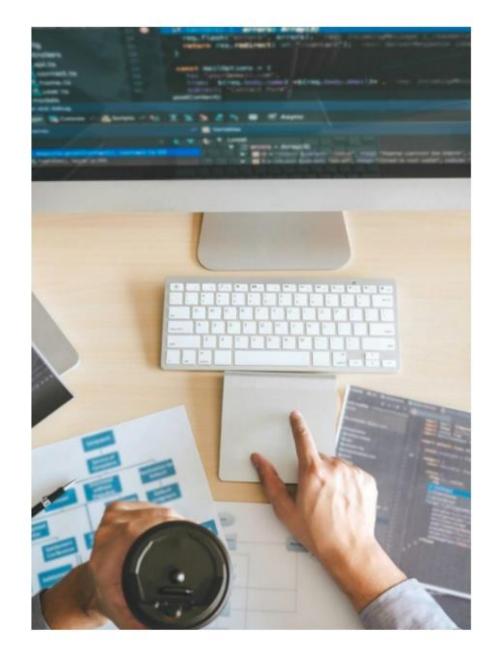
<ul> <li>Should list your flagship</li> </ul>	<ul> <li>If somebody asks what</li> </ul>
services	your ROi is, do not
<ul> <li>It is okay to list other</li> </ul>	assume you have to
services but putting	answer with a \$\$ figure
empathsis on your	<ul> <li>It can be less stress,</li> </ul>
flagship is important	more engagement,
<ul> <li>Also be clear on how the</li> </ul>	more popularity, more
services will help them	time etc

- re popularity, more
- re engagement,
- an be less stress,
- wer with a \$\$ figure
- ume you have to
- ır ROi is, do not

## **Typical Service Page Structure**

- Service Category #1
  - Service #1
  - Service #2
  - etc...
- Service Category #2
- etc...
- Call to action

# EXAMPLE S



### Web Development

An out of the box WordPress setup rarely cuts it. But there are some other times where even with the appropriate plugins, you still don't have a full fledged functionality you need.

This is where my Web Development and coding services come in handy.

I typically charge on a retainer rate as many of my clients want to make tweaks without committing to a "plugin development" project. However both are an option.

This service is also one you may consider if you need ongoing server support, advanced security and performance audits or to set up CDNs like Cloudflare or Stackpath to reduce latency around the world.

You can learn more about "how I work" here.

### Mark of Approval Web & Marketing - my website

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### **CREDENTIALS AND ORGANIZATIONS**







Media Mage - Tawnya's Services + Credibility icons





## Next is Portfolio Page

# **The Portfolio Page**

- It does not just have to Web Designers can show graphical do with Web Design You can also add case respresentations
- studies too
- Writers can add writing snippets
- Marketers can show case studies

- Coders can show case
  - studies and screenshots
  - ofoutputs

# **Typical Portfolio Structure**

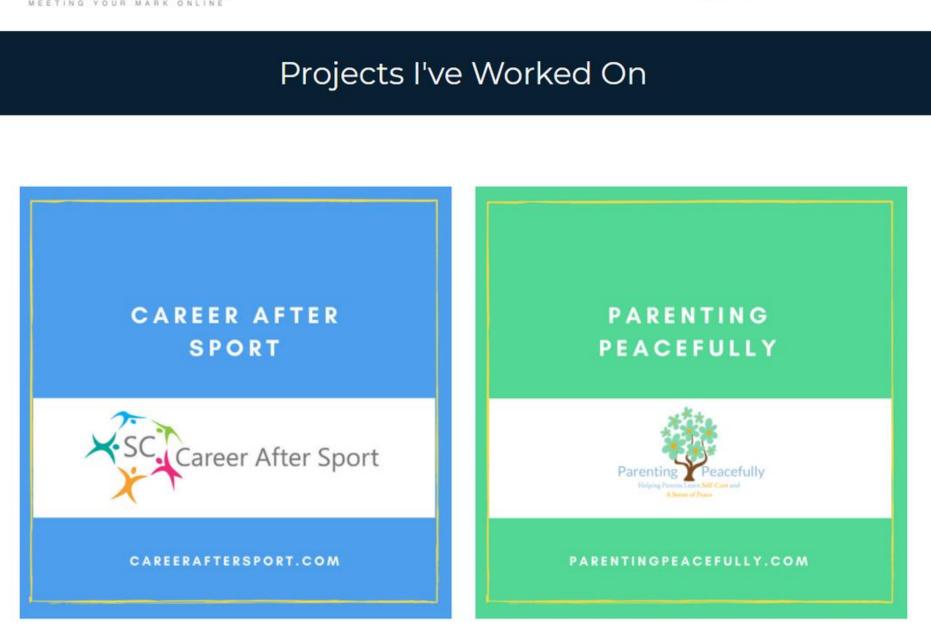
 Mostly it will be a blog feed base on a category called Portfolio - it does not have to be complicated

Just write each case study as a blog post and categorise it as something like "Portfolio". All you need to do then is add the category url to the menu and your theme will generally output it

## EXAMPLES



Home Services ~ About Portfolio Blog Contact



### Mark of Approval Web & Marketing - my website

# WordPress Tips

• Use a page builder like • Use a contact form like Elementor to design "Contact Form 7" Consider a robust theme your homepage WordPress' built in like Astra because it lets block editor may be all you build a custom you need to get started header and footer • Try templates to get you without a page builder started such as those • Add Google Site Kit for from Astra Sites SEO and Analytics

## **Strategic Tips**

- Try and define your target market - or at least who would benefit from your services
- Understand your offer and how you will position & package it on your website



# **Copywriting Tips**

- Seek out copy
   frameworks like A.I.D.A
- Understand which one to use in which context
- Write without judment then come back and review
- Clarity beats cleverness



# Takeaways

- It's important to create the pages your prospect is looking to for information, in the language they understand and with the clarity they crave
- These pages include The Home, About, Contact, Services & Portfolio!

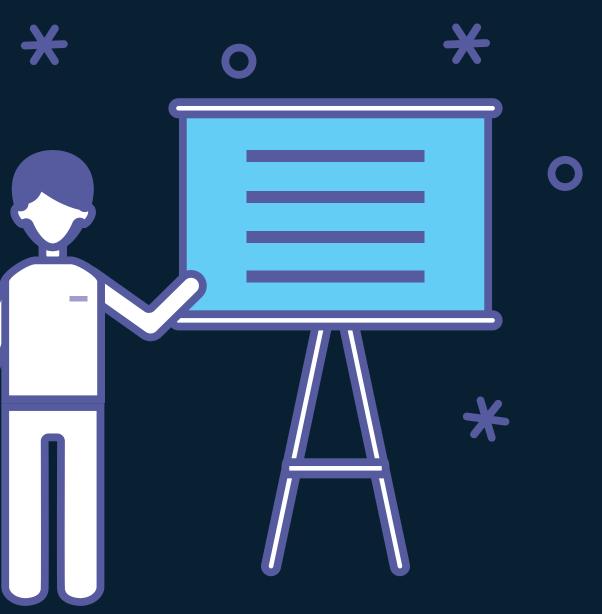




## Website Addons

Other ways to Leverage Your Website





### Social In Footer



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### Optin Ribbon

Want to build a following using Webinar Marketing? Download our FREE Webinar Starter Checklist		
First Name	Email	Download Now

### Sidebar





### **Popular Posts**

60+ FREE Tools to Help You Easily Work From Home

COVID-19: The Work-at-Home Pandemic

How to Find Clients as a Virtual Assistant

How to Price Your Virtual Assistant Services



### Blog Posts / Feeds



### How to Reopen your Browser After Accidentally Closing it

Leave a Comment / Systems & Workflows / By Mark / Browser, Fixing Mistakes

One thing that really drives me crazy is when I bump the ultimate x button on my browser. I know Firefox will give you an "are you sure" dialogue. But Google Chrome does not, and I am not sure if there is an option. Needless to say, when you close your browser, hindsight is not ...

Read Now



ELEMENTOR 3.0 A DESIGN SYSTEM LIKE NO OTHER

WP STUDY GROUP

### Elementor Version 3 Is Here

Leave a Comment / Web Design / By Mark / Consistency, Elementor, Page Builders, web design

I have been waiting for this version of Elementor ever since it was announced via their team's newsletter. The revolutionary "global colours" feature was one I'd dreamed of ever since I began designing with page builders back in the early days of Beaver Builder and Divi. Elementor answered that call – talk about great marketing ...



### WP Study Group Blog Feed

You DO NOT just have to write "boring" blogs

Case Studies

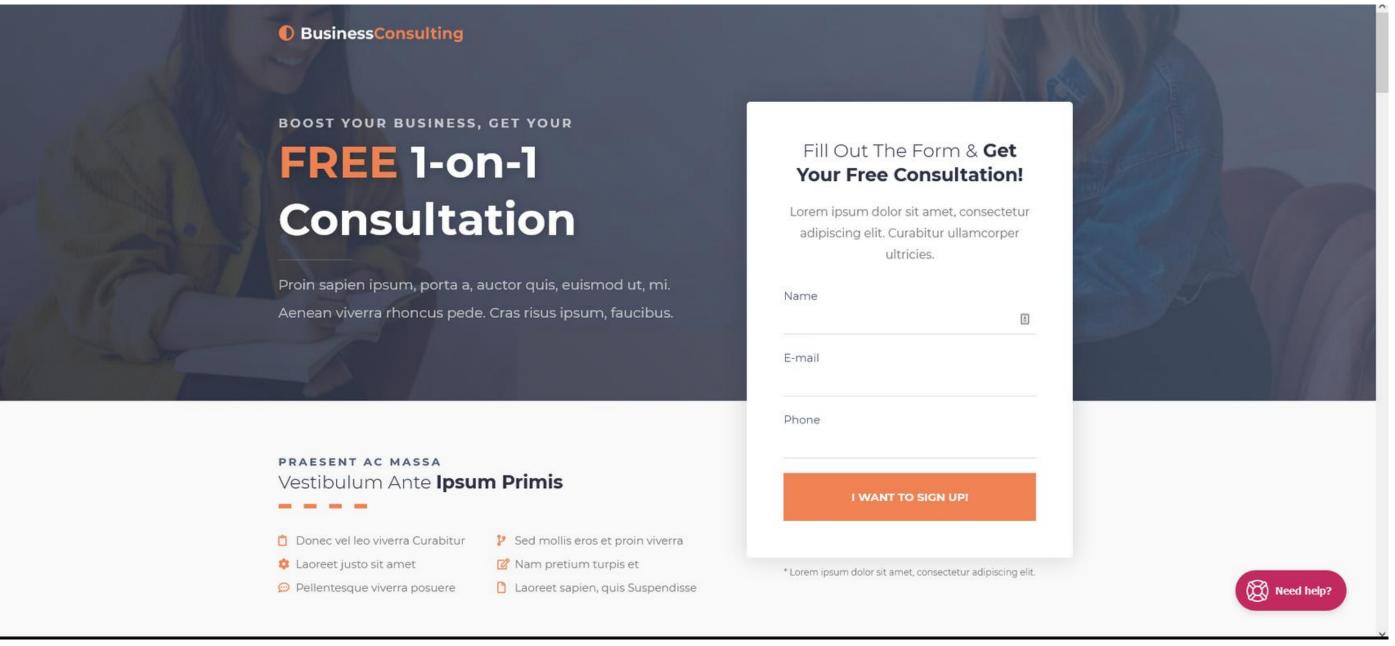
Interviews

How tos

Events

etc

### Funnel Pages



### Elementor Template from TheLandingFactory



Mark Hunter Presents...



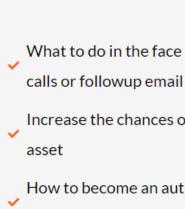
Is the competition for your virtual services killing you?

### Discover 36 Value Bombs You Can Use To Turn Your Interactions From a Maybe to a Yes

### ...and this works for almost any business model from Digital Products to Ecommerce

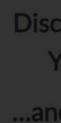
Free Webinar show you how on 23 April 2020, 3pm EDT





referrals!





### You'll Learn...

What to do in the face of heavy competition - this technique works particuarly well on strategy

Increase the chances of getting repeat business - hint: your existing client base is your biggest

How to become an authority in your field and exploit the benefits of repeat business &

### **Register Today to Secure Your Spot**

**CLAIM YOUR SPOT** 

Home Privacy Policy Contact Me

Mark Hunter Presents.	
ENTER YOUR EMAIL AND WE'LL SEND YOU <sup>X</sup> THE LINK WHEN WE'RE READY TO ROLL!	
Name	Turn
Email	'es
YES, RESERVE MY SEAT	
We Respect Your Privacy.	nodel
rom Digital Products to Ecommerce	2
Free Webinar show you how on 23 April 2020, 3pm EDT	

# Takeaways

- Your work does not stop at the main pages and a website is really never done
- You may consider social and blogging integrations plus marketing funnel pages



## And that's a Wrap!







## If you found this presentation helpful, you may want to visit this page for some additional resources

https://markofapproval.com/vavs2021